

Smoking

Smoking inside of our building is prohibited. You can smoke outside, near our main entrance. Please stand near the smoking sign. We kindly ask not to cause any disturbance for the neighbourhood (e.g. loud noises, bright lights) and to keep the area clean.

Merchandise

Gebouw-T has a merchandise booth available. Please let your advancing contact know if you want to use it. The merchandise can be placed in our cafe or inside the wardrobe.

Local Crew

Depending on the type of show (concert, dance, or other) Gebouw-T offers a audio engineer and a light engineer. Normally we don't provide stagehands, but our technical crew is always willing to help.

Hospitality

Gebouw-T considers it important to actively contribute to a greener planet and is therefore an environmental sustainable venue. We try to reduce waste as much as possible, thus we check your hospitality rider thoroughly and try to replace specific brands for the brands we use on a daily basis. As a result we don't have to order from different suppliers, reducing emissions.

We try to take specific wishes into account as much as possible. If there's something we cannot or will not arrange, we will let you know in advance.

We offer a variety of chilled beverages, such as Coca Cola, Fanta, Sprite, Chaudfontaine (flat and sparkling) and beer (Jupiler), fruit and snacks (chocolate bars, nuts and such) as a standard. Coffee and tea is always available. Please ask your hospitality manager if anything is missing.

Dinner

Gebouw-T offers in-house catering for band and crew (unless otherwise agreed upon). We work with a fixed caterer and therefore we need to know your dietary requirements or specific wishes at least 7 days prior to the day of the show! This means we like to know the number of people joining for dinner, if you require vegetarian, vegan or fish only meals or if someone has allergies. We can't guarantee that we can meet your wishes if you don't notify us in time.

Backstage Access

Backstage access is only allowed to the band and entourage. Your hospitality manager can provide you with "artist"- or "crew"-wristbands if you're listed as travel party. Wear this, so our staff knows you're allowed backstage.

Hotel

If a hotel accommodation is part of the deal, we will send you the address and accommodation details and times for check-in and check-out. Please note that it is prohibited to smoke in your hotel room! Additional costs for cleaning the rooms will be recovered from artist or management. Please notify all concerned persons of this.

Payment and Passports

For payments, we need passport copies of all performing artists. Cash payments on show day are not possible. Please send your invoice to Dennis: factuur@gebouw-t.nl.

Security

Gebouw-T works with a fixed security agency. The amount of security personnel is determined based upon the expected number of visitors. Security is present 15 minutes before the doors open, and leave after all visitors have left the building.

Volunteers

Like most pop venues, Gebouw-T wouldn't exist without the help of volunteers. Our volunteers promote our events in the city, they work during our events (hospitality, bar, wardrobe, entrance, DJ...), but they also clean up after the show! In return we offer them a safe, informative and pleasant workplace with professional support so the volunteers can develop themselves. We offer various courses, an extensive employee package and a really nice excursion every year. So next time you order a beer, please give our volunteers a big smile and a "thank you", to let them know you appreciate them as much as we do!